



UNIVERSITY OF NAIROBI

HELP DESK & HELPLINES

There will be a help desk set up at every registration point for assistance. The Admissions Office (Undergraduate students) and Graduate School (Postgraduate students) will however serve as the central help desk and are located at the **Main Campus on the 1st floor of the Old Administration Block and 13th floor UoN Towers**, respectively.

CONTACTS:

Academic Registrar 0204913199/3027/3196/3067/3065;

Graduate School 0204913128/3129/8030/8032

Customer Experience Centre contacts: 0204910000, 0204914112

HELPLINES

Students who may face difficulties in locating the registration links should get in touch with the office of the Academic Registrar, Director Graduate School, the respective College Registrars or Dean of Students/Assistant Deans of Students on the contacts shown below:

OFFICE	CONTACT	TEL:	EMAIL
Academic Registrar	Deputy Registrar (Admissions)	020 491 3065/ 3066/3199/3027/3067/3196	reg-academic@uonbi.ac.ke; admissions@uonbi.ac.ke
Director Graduate School	Deputy Director Admissions	0204913128/3129/8030/8032	gs-admissions@uonbi.ac.ke registrar-gs@uonbi.ac.ke
College of Agriculture and Veterinary Services (CAVS)	College Registrar	0731603475; 0717542186	registrar-cavs@uonbi.ac.ke
College of Architecture and Engineering (CAE)	College Registrar	0721257746	registrarcae@uonbi.ac.ke

College of Biological and Physical Sciences (CBPS)	College Registrar	0202139244; 0775239244	registrar-cbps@uonbi.ac.ke
College of Education and External Studies (CEES)	College Registrar: Kikuyu Campus Kenya Science Campus	0703634415; 0202527161 0727211426	registrar-cees@uonbi.ac.ke
College of Health Sciences (CHS)	College Registrar	2726300 ext 43003	registrar-chs@uonbi.ac.ke
College of Humanities and Social Sciences (CHSS)	College Registrar	0204913227/3235	registrar-chss@uonbi.ac.ke
ODEL	College Registrar	0204918039	registrar-odel@uonbi.ac.ke

BURSAR'S OFFICE:

If you have any Challenges with fee payment

COLLEGE	OFFICE	CONTACTS
College of Architecture and Engineering	bursar-cae@uonbi.ac.ke	020-491-3507
College of Agriculture and Veterinary Services	bursar-cavs@uonbi.ac.ke	020-491-6005
College of Biological and Physical Sciences	bursar-cbps@uonbi.ac.ke	020-491-4111
College of Education and External Studies	bursar-cees@uonbi.ac.ke	020-491-6506
College of Health Sciences	bursar-chs@uonbi.ac.ke	020-491-5004
College of Humanities and Social Sciences	bursar-chss@uonbi.ac.ke	020-491-3204

Kenya Science Campus	kscfinance@uonbi.ac.ke	020-491-6707 / 020-491-6722
ODEL Campus	bursar-odel@uonbi.ac.ke	

DEAN OF STUDENTS OFFICE

Dean of Students	Dean of Students	0202318954	dean-students@uonbi.ac.ke counselor@uonbi.ac.ke
Student Counsellor, CAE	Dr. Geoffrey Ngigi	0727 805 888	ngigi@uonbi.ac.ke
Assistant Dean of Students CHS	Cleophas Waema	Tel:2726300 Ext. 44001	m.waema@uonbi.ac.ke
Student Counsellor CAVS	Mrs. Hellen Omwenga	0721 850 452	homwenga@uonbi.ac.ke
CBPS Assistant Dean of Students Student Counsellor	Lucy Gikundi Ms. Lucy Kamau	0722 657 139 0725 683 419	ljiomba@uonbi.ac.ke lucygitangu@uonbi.ac.ke
CEES Kenya Science Campus Assistant Dean of Students	Mr. Samson Muinde	0725725 263	samuinde@uonbi.ac.ke
Kikuyu Campus Assistant Dean of Students	Dr. Pamela Lunjalu	0722387064	pamlunjalu@uonbi.ac.ke
CHSS Assistant Dean of Students	Mr. Paul Muia	0721605807 VOIP:3032	assistant-dean-chss@uonbi.ac.ke

FACULTY HELP DESK EMAIL ADDRESSES

College	FACULTY/SCHOOL/DEPT	HelpDesk Email
College of Architecture and Engineering	School of Built Environment	sbehelp@uonbi.ac.ke
	School of Engineering	soehelp@uonbi.ac.ke
	Institute of Nuclear Science	insthelp@uonbi.ac.ke
	School of Arts and Design	stadhelp@uonbi.ac.ke
College of Agriculture and Veterinary Sciences	Faculty of Agriculture	agrichelp@uonbi.ac.ke
	Faculty of Vet Med.	vethelp@uonbi.ac.ke
	Wangari Maathai Institute	wmihelp@uonbi.ac.ke
College of Biological and Physical Sciences	School of Biological Sciences	sbshelp@uonbi.ac.ke
	School of Computing	scihelp@uonbi.ac.ke
	School of Mathematics	somhelp@uonbi.ac.ke
	Institute of Climate Change Adaptation	iccahelp@uonbi.ac.ke
	Centre for Biotechnology and Bioinformatics	cebibhelp@uonbi.ac.ke
	School of Physical Sciences	spshelp@uonbi.ac.ke
College of Education and External studies	School of Education	soedhelp@uonbi.ac.ke
College of Health Sciences	Dental School	dentalhelp@uonbi.ac.ke
	School of Medicine	medicinehelp@uonbi.ac.ke
	School of Nursing	nursinghelp@uonbi.ac.ke
	School of Pharmacy	pharmacyhelp@uonbi.ac.ke
	School of Public Health	sphhelp@uonbi.ac.ke
	UNITID	unitidhelp@uonbi.ac.ke
	KAVI	kavihelp@uonbi.ac.ke
	EAKI	eakihelp@uonbi.ac.ke

College of Humanities and Social Sciences	Faculty of Arts	foahelp@uonbi.ac.ke
	Anthropology	iagashelp@uonbi.ac.ke
	Diplomacy	idishelp@uonbi.ac.ke
	BUSINESS	bushelp@uonbi.ac.ke
	School of Economics	econhelp@uonbi.ac.ke
	Journalism	sojhelp@uonbi.ac.ke
	School of Law	solhelp@uonbi.ac.ke
Kenya Science Campus	Academic Cordination and Administration	kschelp@uonbi.ac.ke
Kisumu Campus	Kisumu Schools' Administration	ksmadminhelp@uonbi.ac.ke
ODeL Campus	ODeL Campus	odelhelp@uonbi.ac.ke
Mombasa Campus	Mombasa campus	msahelp@uonbi.ac.ke